
Meeting Date

May 18, 2021

New Business Item #1

Subject

Telecommunications Improvements

Recommendation

Staff recommends the Board of Directors authorize the General Manager to procure enhanced telecommunications services from Spectrum Enterprise.

Background/Analysis

BWA currently receives Internet service at multiple sites from Spectrum Business (Charter Communications, formerly Time Warner Cable). Although the service has been reliable and adequate for most business purposes to date, Staff have identified needs for enhancement in the level of service and infrastructure upgrades needed to improve both external and interdepartmental telecommunications, to accommodate upcoming software and network upgrades and facilitate improvements in cybersecurity.

Staff will be prepared to discuss in more detail at the meeting.

Financial Impact

Funding is available from the General Operating Fund Account for Utilities. These enhancements are anticipated to have an annual budgetary impact of approximately \$16,500.